

Karen Carney

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Overview of Qualifications

- ✓ Self-motivated and technically acute professional with significant expertise in networking systems.
- ✓ Experienced in writing, implementing, and troubleshooting of provisioning for routers and switches.
- ✓ Expert at all aspects of maintenance of all network components resolving network issues.
- ✓ Versatile and proactive problem solver with excellent interpersonal skills.
- ✓ Highly adaptable to ever changing circumstances within a fast-paced and demanding environment.

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|---------------------------------|-----------------------------|
| - Cisco Routers & Switches | - IP Routing and Subnetting |
| - Cabling (Cat 5 & Cat 6) | - Routing Protocols |
| - Programming Languages (C,C++) | - Protocol Analysis |
| - VLAN Configurations | - IT Security |
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Windstream Communications

Network Analyst · Jan 2015 – Present

- Coordinate the installation and maintenance of all network components.
- Plan, analyze, and ensure technical support for data communications network.
- Perform implementation reviews and configure equipment in IP/Ethernet space.
- Coordinate with technicians and engineers to test and turn-up network devices.
- Identify and repair faulty network configuration issues.
- Turn up new static IP broadband service in Windstream's data network.
- Configure customer premise equipment and perform troubleshooting of broadband issues.

Smart Source

IT Contractor · Jul 2014 – Jan 2015

- Completed PC refresh for over 1 000 PCs for Little Rock school district.
- Completed server and PC refresh for Hilton hotels.
- Installed new Cisco 3560x switches for Dept. of Labor OSHA and uninstalled old equipment.



Bass Pro Outdoors, Little Rock, AR

Firearm Retail Sales Associate · Oct 2013 – Jan 2015

- Advised customers by providing information on products.
- Processed background checks; documented sales by creating/updating customer profiles.
- Maintained sales records for inventory control.

IT Technologies, Heber Springs, AR

Technician · Jan 2010 – Oct 2013

- Used CorelDraw, Lightroom, and Adobe to create vector art for wall murals and floor tile art.

United States Army

Long Range Surveillance Specialist · Sept 2004 – Aug 2009

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- Conducted long range recon missions for military intelligence
- Cisco Certified Network Associate – Routing & Switching; Wireless
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Cisco Certified Entry Network Technician

SuperPutty Terminal Emulator · Server 2K8 · STP · HSRP · VRRP · Visio · VMware · GNS 3

